

WHERE IS THE FOOD PREPARED?

All meals are made on site at Veiner Centre by our qualified staff. We take pride in offering a variety of healthy, nutritious food options to our clients, and strive to make customer service our number one priority. All meals come with a main course (protein, starch, and vegetables) as well as salad, dessert, and our fresh homemade soups.



HOW DO I PAY FOR MY MEALS?

Meals are billed monthly. You may pay in person at Veiner Centre by cash, cheque, debit or credit.

You can mail in a cheque or money order. We accept credit card payment over the phone, e-transfers, and you can now sign up for pre-authorized credit card payments.

CONTACT US



Meals on Wheels Hotline
403-525-8885



225 Woodman Ave SE
Medicine Hat, AB
T1A 3H2



www.veinercentre.com



facebook.com/veinercentre



veinercentre.com/donate-now/



MEALS ON WHEELS

VEINER CENTRE

www.veinercentre.com

WHO CAN USE THE PROGRAM?

Meals on Wheels can be a welcome relief for anyone who is unable to make meals on their own due to a variety of reasons; such as age related illness, mobility loss, disability, recovery from surgery or to alleviate caregiver stress.

Meals on Wheels is available to provide proper nutrition to those who require assistance. There is no minimum number of meals, and no fee to cancel.



HOW DO I SIGN UP?

Please call the Meals on Wheels hotline at 403.525.8885 and speak with our Coordinator who would be happy to sign you up over the phone. You may also email your application to mow@veinercentre.com

HOW IS THE FOOD DELIVERED?

Hot meals are delivered straight to your door by our trained volunteers between 9:30am - 12:00pm. We offer service Monday through Friday, with frozen meals delivered for the weekends and statutory holidays, if desired. Our volunteers offer not only a meal to our clients but also a friendly smile and a bit of cheerful conversation to everyone they meet.



WHAT IS THE MENU LIKE?

The menu is given out monthly and is located on our website, veinercentre.com/mealsonwheels Meals are different every day, and you may choose either a weekly schedule (for example, every Tuesday and Thursday) or make individual selections for your favourite meals. Unfortunately, at this time we can only make special considerations for allergies and can not accommodate celiac, vegan, or minced food diets.

WHAT IF I HAVE AN APPOINTMENT?

Please let us know as soon as possible if you will not be home on your specified delivery date(s). We would appreciate at least 2 days notice for any absences; including medical appointments or vacations.

Unless prior arrangements have been made, if the the driver finds that you are not home on your scheduled delivery date, your meal will be returned to us, and your account will still be billed. Please call Meals on Wheels at 403.525.8885 as soon as possible for any cancellations or amendments to schedules.



HOW MUCH WILL IT COST?

Meals are set at a flat rate of \$10 per meal. You are welcome to order as few or as many meals as you require, based on your needs. If you are low income, you may qualify for subsidy. Please contact the Meals on Wheels Coordinator to confirm the price prior to sign up.