

Hello,

My name is Bonnie McIntyre, and I am an Outreach Officer with Canada Revenue Agency's (CRA) outreach program.

Our mandate in Outreach is to increase individuals' awareness of, and access to, the benefits and credits to which they are entitled. Benefits and credits can make a big difference to people in our communities.

The Outreach Program can provide free information sessions, host a booth at an event, provide handouts as well present on topics of interest related to taxes both virtually and in-person. We are available to participate in local activities to answer questions and to alleviate the fear that is associated with taxes. We offer these presentations and services year-round. We can deliver any of these presentations to the clients you work with or deliver one to you and your colleagues at your next team meeting.

We offer presentations on a variety of topics, such as:

- **Benefits and Credits for All** - Canada Child Benefit, Disability Tax Credit, GSTC, Canada Workers Benefit, Climate Action Incentive, Community Volunteer Income Tax Program (CVITP)
- **Income Tax Basic Concepts** - Canada's tax system, Basic steps on how to file your tax return.
- **Disability Tax Credit** - Eligibility, Application, Deduction, Medical Expenses, Caregiver Credit, Home Accessibility Tax Credit, Community Volunteer Income Tax Program (CVITP)
- **New to Canada**- Residency, Canada Child Benefit, Disability Tax Credit, GST, Canada Workers Benefit, Climate Action Incentive, Community Volunteer Income Tax Program (CVITP)
- **Adults 65+** - Income, Benefits, Credits, Deductions, Age amount, Pension splitting, Medical Expenses, Caregiver Credit, Home Accessibility Tax Credit, Scams, Community Volunteer Income Tax Program (CVITP)
- **Youth** - What are taxes, Levels of Government, Do you need to file, How do you file, Community Volunteer Income Tax Program (CVITP)
- **Indigenous** – Tax Exempt Income, Canada Child Benefit, Disability Tax Credit, GST, Canada Workers Benefit, Climate Action Incentive, Community Volunteer Income Tax Program (CVITP)
- **Scams** - What is a scam, how to recognize a scam, how to protect yourself from scams
- **Digital Services** - Learn what you can do with CRA's online services – My Account, Auto fill my return, Refile, Submit Documents

If you are interested in more than one of these presentations, we can book a series of presentations. Of course, these are all **free** of charge. Each session typically takes approximately 1 hour to deliver.

We can provide info on how to get help to file your taxes for free with the Community Volunteer Income Tax program (CVITP). We are happy to help with any general questions you may have or to schedule a free presentation/information session at your convenience. For more information, go to [How outreach officers can help your community learn about tax and benefits – Canada.ca](#) or call us at 1-866-837-1531.

I look forward to speaking with you.

Bonnie McIntyre
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